



# Hi, we're Silverware.

Lifetime relationships require strong lifetime partners.  
Let's get to know each other.



## Join the family

ERP is meant to last the lifetime of your business, but it's only as strong as the partner who implements it. So don't settle for less. Choose a partner who's in it for the long haul.

## Grow how and when it's right for you

ERP implementations and rescue services are our specialty. Our solutions, based on Microsoft Dynamics 365 Business Central (formerly NAV) and Sage Intacct, are designed with highly configurable out-of-box functionality. These products allow us to modify and extend native features, add custom capabilities, and integrate with other business solutions.



### IMPLEMENT

**Trust the process: we've been doing this for 30+ yrs.**

- In our discovery, we will identify any needs or gaps before the project begins.
- With your team, we will collaboratively design a solution that fits your needs
- Your project will be delivered on time and on budget

### TRAIN

**Transform your users into super users**

- Streamline adoption with large- or small-scale trainings
- Maximize your solution with time-saving tips and best practices
- Quickly onboard new users as you grow

### SUPPORT

**Get the help you need every step of the way**

- Receive in-house support every time
- Receive support from your original project team - we'd never hand you off to strangers
- Go-live confidently with us in-person

## Invaluable outcomes:

- Committed partners who are loyal to your business and your product
- Strong understanding of the true cost of your goods
- A complete view of your business with connected data, analytics, and insights
- The ability to scale your business quickly and flexibly
- The ability to adapt to changing business needs in real time
- Open accessible data across your business among all your departments

*"Thank you to you and the entire team at Silverware for the constant hard work and dedication that has been provided to Calico. It goes without saying that our entire environment is light years ahead of where we were, even 6 months ago."*

*- Bill Sluka, Sr. IT Systems Lead, Calico Cottage, Inc*