

## Edgewater Fullscope's Services Existing Dynamics AX/D365 Customers

Fullscope's dedicated existing customer team ("CSO") provides Dynamics AX/D365 for Finance & Operations ("D365") customers with Upgrade, Data & Analytics, Support and Optimization Services.

### Upgrade *Center of Excellence*

- AX CU Upgrades
- D365 Upgrades
- Upgrade Accelerators
- D365 Training
- Environment Refresh
- Code Upgrade Prep
- License Transition Strategies for move to cloud
- D365 On-Prem Deployments


Edge Academy

### Data & Analytics

- D365 Data Strategies
- PowerBI Deployments
- AX Reporting Accelerator
- Pre-built AX/D365 Data Warehouse
- BI Strategy & Roadmap
- BI Requirements
- ETL Automation
- Upgrade Data Preparation
- Data Migration

### Support

- Help Desk Support ("MSP") with Service Level Agreement
- AX DBA Services
- Data Archiving
- Cloud Service Provider (CSP)


Treasure Talk


Solution Spotlight



**93%  
MSP  
Renewal  
Rate**

### Optimization

- System Performance Tuning & Optimization
- AX Application Utilization Assessment
- Integration Services
- EDI Support
- CRM/AX Integration Toolkit
- New Business Requirements
- eBanking Solutions
- Plant Maintenance Solutions
- D365 for Sales & Marketing (CRM)