

THECLOUD THAT'S UP **IOYOUR** CHALLENGE

ConcertoCloud.com

Do you need a reliable cloud platform that evolves with the needs of your business? Ready for a multi-cloud solution that integrates a best-in-class virtual private cloud?

Want to ensure your cloud is prepared for the unexpected and reduces your risk? Searching for the technical expertise to make innovation happen more efficiently?

Need one source who can manage it all?

GET THE CLOUD THAT'S UP TO YOUR CHALLENGE! Concerto Cloud Services provides a bestin-class multi cloud platform, with a team of experts who can help you achieve innovation previously thought impossible, along with services that make IT seamless.

Concerto can help you:

- Gain a seamless platform across multiple environments (SaaS, private, public, etc.)
- Significantly reduce risk with compliant, application-layer and hardware layer security
- Eliminate IT headaches with a centralized cloud/IT solution
- Leverage the power of public clouds cost-effectively
- Take advantage of the best technologies through a team of business and cloud experts dedicated to your success

OUR SERVICES



PRIVATE CLOUD

Conquer virtually any performance or security challenge.

Performance. Our fully-managed, fully-secure, fully-reliable and scalable private cloud is trusted by large brands as well as fast-growing companies. Features an all-inclusive 99.99% application uptime and included redundancy and failover.



HYBRID CLOUD Unite multiple clouds into a single managed solution.

Innovation. Bring your public, private and/or on-prem applications seamlessly together with direct connections between platforms, and enable true innovation for your organization. Features connected in-motion 'always-on' parallel platforms.



PUBLIC CLOUD

Harness the power of Amazon or Azure with expert management.

Stability. Management services that scale up the success and stability of Microsoft Azure and AWS platforms, while bringing down the costs. Provided by deeply trained and certified public cloud technical experts.



CLOUD ADVISORY

Get strategic and technical plans to make cloud initiatives smooth and efficient.

Visionary. Find the right path forward with advisory and planning services from our cloud experts ranging from workload-specific assessments to full data center transformation planning. Provided by veteran cloud and IT experts that can help enable your organization's vision.



MANAGED CLOUD IT

Take the burden and cost out of managing infrastructure with cloud-centric services.

Freeing. Cloud-based desktop, networking, IT services and user support that ease the burden of managing your own infrastructure. Business leaders find the freedom to focus on what they do best.



SOLUTION CLOUDS Meet specific line-of-business and industry needs.

Specialized. Pre-designed cloud infrastructure, hardware templates and protocols address industry- and business-specific needs including The Concerto Cloud for Healthcare and The Concerto Cloud for Microsoft Dynamics.

WHAT MAKES CONCERTO DIFFERENT?

RELIABILITY

Concerto's platform features a 99.99% application uptime guarantee. Innovative 'Always On' services eliminate downtime for maintenance and code updates with tandem environments.

VALUE

Flat-rate billing, automatically included failover to another data center and managed security offer true value and peace of mind.

REDUCED RISK

Application-level security and compliance protocols, state-of-the-art security and experts watching every facet of your environment reduces your risk of a breach or downtime.

BEST-IN-CLASS

Based on the best technologies in the marketplace, built by pioneer IT leaders and innovative minds, there's only the best for Concerto customers.

PERSONALIZED SUPPORT

Dedicated service delivery managers, monthly check-in calls and a promise to delivering the best personalized support means that you can rely on Concerto.

A SINGLE VENDOR

Concerto offers a wide range of services and experts to help reduce the noise and risk from having multiple cloud service providers.

INNOVATION

First to market with a true hybrid cloud, in-house DevOps expertise and a commitment to continuous improvement means you have a cloud partner who can help you innovate.

BEST-IN-CLASS SECURITY

Despite its importance to daily business operations, more than half of all organizations do not have access to IT security professionals. That changes here.

Concerto takes security further than most cloud providers – applying security to application layers, as well as investing heavily in the people, facilities and tools to combat increasingly frequent DDOs and IDS/IPS attacks.

Leverage Concerto's investment in:

- Veteran engineers, security specialists and data scientists
- Exhaustive training and certifications including CISSP & ITIL
- Industry-leading tools, including Cisco stack for IDS/IPS
- State-of-the-art infrastructure, datacenters and physical security
- Planned, tested and proven security protocols and processes

MONITORING & INSIGHTS

Is your platform working optimally? What's the status of support tickets for your users? Concerto Cloud Services pairs state-of-the-art facilities and technologies to give you the best protection, performance and insight possible.

In addition to our unrivaled, personalized 24-hour support, your organization has full insight into the health of your environments with secure online access to user reports, peak usages, system updates, security monitoring and much more.

Our proactive monitoring and routine testing gives you peace of mind that any issue is stopped in its tracks or has a lightening fast resolution. Your cloud has never run better.

• Third-party penetration testing and auditing

COMPLIANCE MADE EASIER

Our dedicated Governance, Regulatory and Compliance (GRC) team takes the guesswork and effort out of managing compliance.

With Concerto, your application is compliant the second it's hosted in our cloud. Our team of experts:

- Earns the attestations & certifications to ensure compliance
- Understands the complexities and impact of compliance issues
- Helps reduce organizational risk with security best practices
- Provides the proper documentation you need for reporting













WHAT OUR CUSTOMERS HAVE TO SAY

Based on a TechValidate quality assessment of Concerto, our customers reported:



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RANDY CANTRELL CEO, TRUST SERVICES

Concerto is persistent in making sure they 'get it right'. 99

SHARON ELLWOOD COO, TRENAM LAW

Concerto Cloud has improved our level of service and uptime. ??
KEN WASHINGTON VP & CIO, TAMPA PORT AUTHORITY

66 The overall support is fantastic.**99**

CHAD WHITE IT ADMINISTRATOR, CAPSUGEL

WE MAKE GREAT PARTNERS

The Concerto Partner Network was designed to give partners the competitive advantage of delivering innovative and reliable cloud solutions to customers.

With experienced partners in our growing network, we have created dedicated cloud-enablement tools, best practices and advisory services, best-in-class platforms, and a great partnership.

Concerto has the experience to work through a customer's preferred partner, along with the talent, resources and tools to collaborate with direct internal teams. The ultimate goal is to define and implement the customer's custombuilt cloud strategy to digitally streamline customer-specific IT operations.

Get the cloud that's up to your challenge.

We've succeeded for many businesses whose last cloud failed them. Our industry-leading partner and customer retention rate proves it.

No surprises or "gotchas." Just success in the cloud.

ABOUT CONCERTO CLOUD SERVICES

Concerto Cloud Services provides fully managed private, public and hybrid cloud solutions. A cloud pioneer, Concerto was built on a rich legacy of application expertise, innovation and a relentless pursuit of service excellence. Concerto is a trusted advisor to customers and partners seeking to make IT easier, manage risk and reduce operational challenges.

Learn more at ConcertoCloud.com Reach us at **844-760-1842**



