

Fact Sheet



Fast Facts

- Serving Ogemaw and surrounding counties since 1927
- 88 licensed beds
- More than 500+ employees, volunteers, physicians and other personnel
- Updated 17,505 square-foot state-of-the-art emergency department open 24 hours
- Three surgical suites
- Wound Treatment Center
- Accredited by the Healthcare Facilities Accreditation Program
- Convenient Urgent Care located across from Medical Center
- Recognized in 2019 by U.S. News & World Report for high performance ranking in COPD

Services

MidMichigan Medical Center - West Branch provides a full range of services in specialty areas, including:

- 64- and 128-slice Computed Tomography (CT) Scanning
- Cancer Care
- Cardiac Catheterizations
- Cardiac Rehabilitation
- Diabetes Education and Prevention
- Digital Mammography
- General Surgery
- Intensive Care Unit
- Laboratory Services
- Magnetic Resonance Imaging (MRI) and Positron Emission Tomography (PET) Scanning
- Neurology
- Ophthalmology Services
- Orthopedic Care
- Pain Management Program
- Peripheral Vascular, Interventional Procedures
- Rehabilitation Services
- Wound Care





About MidMichigan Health

MidMichigan Health is a non-profit health system, headquartered in Midland, affiliated with Michigan Medicine, the health care division of the University of Michigan. Serving more than 938,000 residents in a 23-county region, MidMichigan Health has medical centers in seven cities and offers both home health care and physician services. MidMichigan Physicians Group provides urgent care and medical offices in more than 30 specialties and subspecialties.

MidMichigan Health traces its history back to 1984 with an affiliation between what was then Midland Hospital Center and Clare Osteopathic Hospital. Since then, MidMichigan has grown into a regional health system including 11 wholly-owned subsidiaries providing a wide range of health care services to communities throughout Michigan. As a tax-exempt health system, all excess revenues go back into providing care, upgrading services, fairly compensating employees and creating a supportive work environment. During fiscal year 2019, MidMichigan Health provided more than \$90 million in charity care, community benefits and other uncompensated care.

Mission, Vision, Values

Our Patients Are The Focus of Everything We Do

Our Mission: To provide excellent health services to improve the quality of life for people in our communities.

Our Vision: We celebrate the power of health throughout life – with you.

Our Values: At MidMichigan Health, we hold these values to be fundamental:

- Excellence – We offer nothing less than the best.
- Integrity – We do the right thing, each time, every time.
- Teamwork – We provide individual commitment to a group effort.
- Accountability – We accept responsibility for all we do.



Volunteer Opportunities

MidMichigan Medical Center - West Branch has dedicated volunteers from a variety of backgrounds, ages and education levels. Benefits of volunteering include: meeting people and making friends; making a difference; feeling needed and appreciated; adding to your resume; exploring career opportunities; learning new skills; being creative and productive in your leisure time and serving in a leadership role. Volunteer opportunities include:

- Reception Services – Greeting patients and visitors at key entrances, directing or escorting patients, relaying messages, delivering mail and flowers and providing way-finding assistance.
- Patient Support Services – Providing comfort and compassion by assisting patients, their families and visitors with nonclinical needs such as offering food, beverages and warm blankets; making beds and stocking linens; providing pet therapy; and sewing comfort items.

To learn more about volunteering, visit www.midmichigan.org/volunteers or call (989) 343-1792.

MidMichigan Health Locations

Medical Centers

- MidMichigan Medical Center - Alpena
- MidMichigan Medical Center - Clare
- MidMichigan Medical Center - Gladwin
- MidMichigan Medical Center - Gratiot
- MidMichigan Medical Center - Midland
- MidMichigan Medical Center - Mt. Pleasant
- MidMichigan Medical Center - West Branch

Medical Offices and Support Services

- Alma, Alpena, Atlanta, Auburn, Beaverton, Breckenridge, Clare, Edmore, Farwell, Freeland, Gladwin, Harrison, Houghton Lake, Ithaca, Lincoln, Midland, Mt. Pleasant, Oscoda, Pigeon, Prudenville, Rogers City, Roscommon, Sanford, Shepherd & West Branch

Outpatient Centers

- MidMichigan Health Park - Bay
- MidMichigan Health Park - Freeland
- MidMichigan Health Park - Gladwin
- MidMichigan Health Park - Harrison
- MidMichigan Health Park - Houghton Lake
- MidMichigan Health Park - West Branch

Urgent Care Centers

- MidMichigan Urgent Care - Alma
- MidMichigan Urgent Care - Clare
- MidMichigan Urgent Care - Freeland
- MidMichigan Urgent Care - Gladwin
- MidMichigan Urgent Care - Houghton Lake
- MidMichigan Urgent Care - Midland
- MidMichigan Urgent Care - West Branch

Continuing Care

- RehabCentre
- MidMichigan Home Care
- Woodland Hospice House

Other Services and Joint Ventures

- Advanced PET Imaging Network*
- ConnectCare*
- MidMichigan Health Network*
- Great Lakes Bay Surgery & Endoscopy Center*
- MidMichigan Collaborative Care Organization
- MidMichigan Health Foundation
- MidMichigan Physicians Group
- Mt. Pleasant Surgery Center*
- Open MRI - Mt. Pleasant*

*Joint Ventures



Community Giving

Giving back to the community is important for MidMichigan Health. MidMichigan Medical Center - West Branch has supported several organizations throughout the surrounding counties, just some of which are listed below. Medical Center employees also personally donate to many causes, including the United Way.

- A-21 – (Human Trafficking Group)
- American Cancer Society
- Hospice
- Master Gardeners
- MSU Extension
- Ogemaw County Economic Development Corporation
- Ogemaw County Fair – 4-H
- Ogemaw County Veterans
- Ogemaw Heights High School
- Ogemaw Free Methodist Church
- Ogemaw Hills Free Clinic
- West Branch Area Chamber of Commerce
- Boy Scouts of America
- Girl Scouts of America
- Surline Middle School
- St. Joseph Catholic School
- Northern Michigan Children's Assessment Center
- Peter Pan Pre-School
- West Branch Public Library – Book Nook
- West Branch Area Business Professional Women
- Survivors of Suicide Coalition



Affiliated with Michigan Medicine

MidMichigan Health is aligned in a clinical and business partnership with Michigan Medicine, the academic medical center of the University of Michigan. A national leader in advanced patient care, innovative research, and the training of physicians and medical scientists, Michigan Medicine is known for world-class medicine. The partnership between MidMichigan and Michigan Medicine is intended to expand access, quality, and the level of care for patients who live in the 23-county region served by MidMichigan Health. Benefits to our patients include:

- Local access to University of Michigan specialists through local clinics and telemedicine
- Expedited admissions when our patients need to travel to Ann Arbor for specialized care, plus close coordination of care to minimize travel and improve communication and outcomes
- Providers at both organizations share clinical protocols, best practices, research, consulting and educational opportunities, which enhances clinical expertise and access to advanced treatments. For example, MidMichigan Health providers participate in Cancer Conferences, clinical trials and continuing medical education seminars along with Michigan Medicine providers



Milestones

2019 | Opened an innovative 17,505 square-foot Emergency Department featuring 20 private patient treatment rooms, on-site radiology and design elements that improve patient privacy and comfort, operational flow and efficiency.

Added a Pain Management Program.

2018 | Joined the MidMichigan Health family and became MidMichigan Medical Center - West Branch.

2017 | Installed multiple new pieces of equipment including an automated pharmaceutical dispensing system, cardiac and general ultrasound, and technology to assist physicians with cataract removal.

2016 | Added Pet Therapy, which uses dogs or other animals to help people recover from and cope with health problems.

2014 | The Tolfree Wellness Park opened its 1.1 mile walking trail complete with outdoor fitness equipment, community shelter and teaching gardens.

2013 | MidMichigan Health affiliated with Michigan Medicine (University of Michigan Health System).

The Medical Center celebrated 85 years of serving the community.

The new patient portal was launched so patients could get test results at the click of a mouse.

2011 | Opened the Wound Care Center with two hyperbaric chambers to treat patients.

2007 | Medical Center earned accreditation by the Healthcare Facilities Accreditation Program.

2004 | Medical Center received Governor's Award of Excellence for improving care in the hospital and emergency room settings.

2002 | A new helipad was dedicated on the Medical Center's campus to make it easier and safer to land medical evacuation helicopters.

1999 | Opened the new Medical Center on a 44-acre parcel located on M-30.

Seton Cancer Institute and the Medical Center's Cardiac Cath and Special Procedures Lab opened on new campus.

Our Communities

MidMichigan Health

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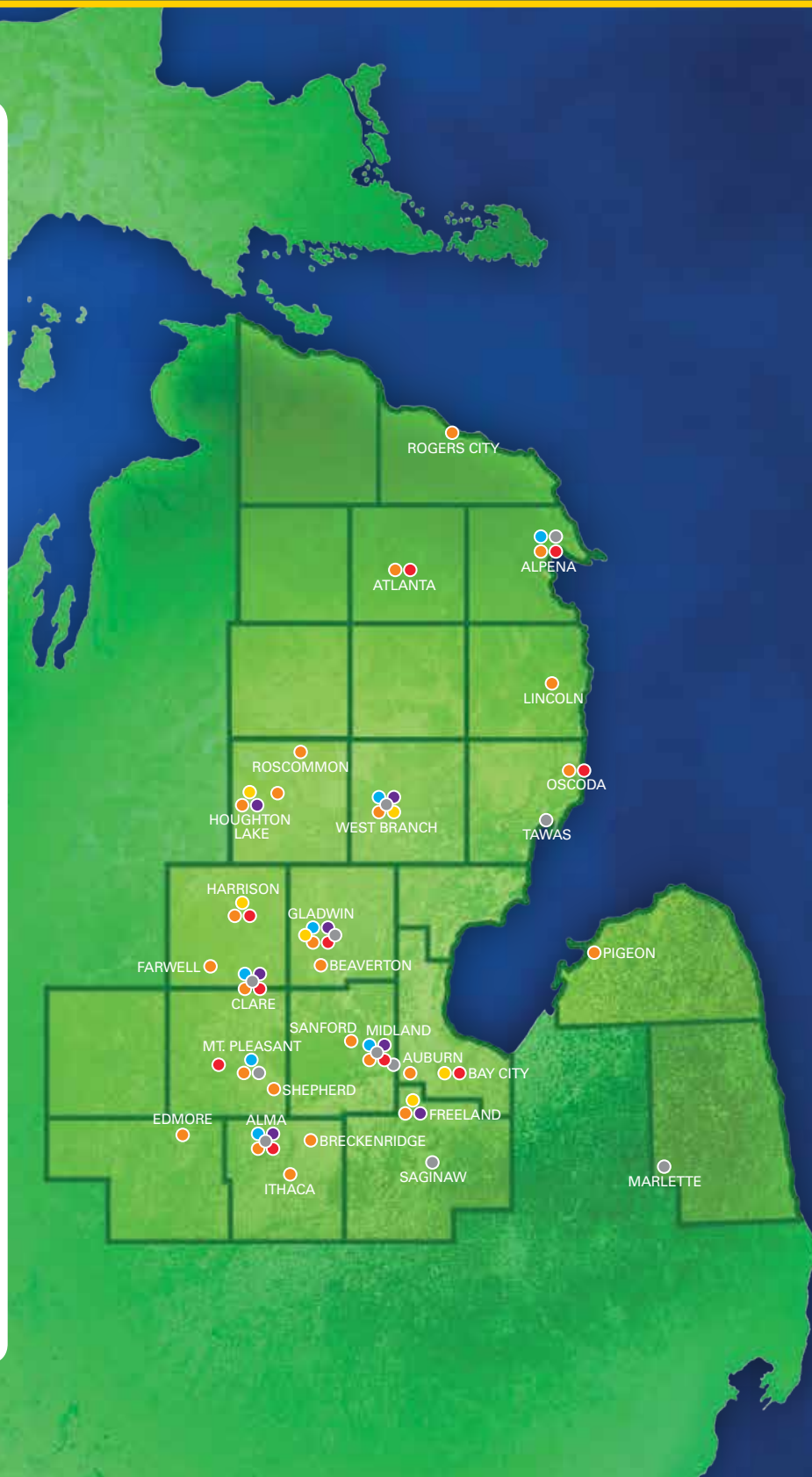
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MidMichigan Health
 UNIVERSITY OF MICHIGAN HEALTH SYSTEM