

Customer Solutions

solutions, services, and programs designed to help you elevate your practice

business | financial | software



Every day you are focused on running your business. Covetrus partners with you to provide solutions to enhance medical compliance, improve practice financial performance, and drive operational efficiencies.



Covetrus Customer Solutions

Business Solutions

OSHA & Infection Control Safety Training

In-clinic training facilitated by your Covetrus representative

Small Equipment & Handpiece Repair

Hand piece and small equipment repair completed by manufacturer-certified technicians

Leadership Intelligence

Online leadership modules for owners, managers, and supervisors

Lease Negotiation

Lease consultation and negotiation services

Team Harmony

Work-style training designed to improve practice communication facilitated by your Covetrus representative

Forward Booking

Scheduling training for practice staff

Radiation Shielding Plans

Unique plans that include building material and x-ray equipment location requirements

Diagnostics Software

Axis-Q and Axis-Q LENS software connecting practice management software and diagnostics equipment

Cubex

Inventory management capital and software system

Capsa

Inventory management system

Financial Services

Practice & Project Financing

Financing for new practices, expansions, and remodels

Equipment Leasing & Financing

Financing for capital equipment

Covetrus Credit Card

Credit card offering cash back and extended warranty coverage

Credit Card Processing

Stand-alone or practice management software integrated credit card processing

Demographics Analysis

Analysis of the area your practice serves that includes information like age and income level

Practice Valuations

Financial practice valuation for those looking to buy or sell

Patient Financing

CareCredit client financing

Software Solutions

AVImark

Practice management software

ImproMed

Practice management software

eVet Practice

Cloud-based practice management software

Credit Card Processing

Stand-alone or practice management software integrated credit card processing

Vetstreet

Client communications and appointment management software

Rapport

Client communications and appointment management software

Education

Clinical Education

Continuing education courses and wet labs

Prescription Management

Practice-branded online pharmacy

Veterinary compounding