

## DIGITAL TRANSFORMATION



### **Boost your Municipality's productivity to a whole new level.**

Smart technology planning from an experienced technology consultant can help you adapt your municipality to recognized standards and best practices. Whether it is enhancing your cybersecurity infrastructure, or making sure your citizen's experience is digitally optimized, the role that the right technology plays inside your Municipality's services is critical. In fact, your scalability depends on having the right partner to help you digitally transform processes in all areas, ranging from City Hall to Emergency Services. eMazzanti Technologies has skills and know how to help you address process improvements and take on the digital transformation that is shaping all public sector entities across the country.

## CYBER SECURITY



### **Keep your most sensitive data safe.**

Staying secure is no longer optional. Hackers are hungry for your data, and even the smallest slip-up, can let them in. Attackers are getting smarter, but so are we. The digitization of civil infrastructure and its processes keep expanding your cyber-attack surfaces making greater entry points available. We'll keep your citizen's data safe with expert consultation, management, and crisis control, along with monitoring the dark web for stolen credentials. Prevention is your only defense. We will also ensure all your security software is comprehensive and up to date, your emails protected, Wi-Fi secure and your data encrypted - all while monitoring your network around the clock for suspicious activity.

## IT NETWORK MANAGEMENT



### **Keep things running smoothly with 24/7 IT support.**

Your IT implementation and support has to be flawless to be successful for all mission critical operations. You rely on technology today in a thousand different ways. To keep it all connected and running smoothly you need an IT Services provider who is with you 24 hours 7 days week. eMazzanti's in-house 24/7 IT support keeps you focused on your situation, which is where you need to be. We help by assisting with everything from basic troubleshooting to the extremes of the fated blue screen of death. Our engineers are expertly trained to address and remedy whatever you need, whenever you need it. Take a moment and speak with an eMazzanti representative today and we'll show you how you can rest easy and focus on what matters most to you.

## CLOUD SERVICES



### **Customer experience is everything.**

If you are interested in maximizing resources, reducing hardware costs and improving your connectivity - you should consider moving your IT Infrastructure and data management strategy to the Cloud. Whether you contemplate a full Cloud deployment or a hybrid situation, we can show you the most impactful way you can run your Municipality efficiently and scale as your needs change. Cloud technology gives you the ability to access servers, storage, databases and a broad set of applications as a way to get and keep you connected to your citizens, elected officials, volunteers and suppliers. Municipalities also have the benefit of using cloud-enabled devices with dashboard reporting to manage and maintain operations in both civil and emergency services.

eMazzanti's team of trained, certified IT experts rapidly deliver increased revenue growth, data security, and productivity for Municipalities of all sizes. Headquartered in New Jersey, the firm offers cloud and mobile solutions, multi-site technology implementations, outsourced network management, 24 x 7 support, digital marketing services and cybersecurity assessments and protection services.

eMazzanti has received many accolades for superior service delivery and stellar growth. The firm has been included on the INC 5000 list of fastest growing privately held companies nine times - including eight consecutive years in a row, recognized by Microsoft as a 4x partner of the year and a Watchguard 5x partner of the year. NJ Biz has recognized the firm as the 2016 Small business of the year and also as a leading NJ Digital Innovator.

### CONTACT US

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# HIRE A NINJA

## 24/7 IT SUPPORT

Your Municipality relies on technology in a thousand different ways. If something goes wrong, it brings civil and emergency operations to a screeching halt. Don't leave your citizens hanging and your staff scrambling! Keep things running smoothly with round-the-clock IT support from eMazzanti Technologies.

From basic troubleshooting to the blue screen of death, our engineers are on hand 24/7 to get your Municipality back on track fast when something goes wrong. And with our reliable and cost-effective managed services, you can stay one step ahead of the next problem and the one after that! We'll vigilantly monitor your network for potential issues while making sure everything is up-to-date, efficient, and secure.

## SERVICE OVERVIEW

- 24/7 Help Desk
- Service Level Agreement
- Ticketing System
- Patch Management / OS Updates
- Central Antivirus / Spyware Management for Desktops and Laptops
- Temporary File Cleanup with Uptime / Disk Space Analysis
- Network Monitoring and Notifications
- Proactive Network Maintenance
- Documentation / Reporting
- S.M.A.R.T. Predictive Disk Health
- Performance Monitoring
- Backup Monitoring



## DIGITAL TRANSFORMATION

## SECURITY & PCI SOLUTIONS

## TECHNOLOGY SERVICES

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