


Continuous improvement and process effectiveness

TUV USA INC. – Certification of quality management systems according to ISO 9001



In today's world, adherence to clearly-defined quality standards is increasingly important, especially in international business. Amongst other aspects, this includes ongoing learning and continual improvement processes, service, and the ability to adapt to constantly evolving markets and customer requirements.

These complex demands can be met by a process-oriented QM system based upon ISO 9001. This standard already forms the basis for quality assurance and quality management for many organizations in a wide range of different sectors.

A functioning management system enables individual company structures to be precisely tailored to meet the specific needs and specifications of the customer. Operating procedures can subsequently be flexibly designed in a manner that enables everyone to benefit.

Target groups for certification

A QM system according to ISO 9001 forms an ideal basis for modern organizations of all sizes both on the national and international level to demonstrate their expertise and efficiency. Internal work processes, responsibilities, and competencies are taken into consideration, as is the regulation of processes when working with customers and business partners. This series of standards is characterized in that it can be applied across all sectors in both production companies and service organizations. ISO 9001 enjoys worldwide comparability, as well as compatibility with other management systems.

Benefits of certification

- Sustainable quality assurance
- Identification of potential for improvement and savings
- High level of customer and employee satisfaction
- Image enhancement
- Risk minimization
- Better cost-effectiveness through process improvement
- Enhanced competitiveness
- Fulfilment of specific customer requirements

Certification content

- Continuous improvement
- Non-conformity prevention
- Reduction of variation and waste in the supply chain
- Identification and monitoring of quality-related costs
- Product liability and product safety
- Determination of employee and customer satisfaction
- Separate consideration of product and process development
- Interdisciplinary co-operation

Our know-how for your success

TUV USA, INC is a well-established and reliable partner for inspection and certification services throughout the world. Our experts and auditors have extensive knowledge based on experience and are in general permanently employed. This guarantees independence and neutrality and also means that we can offer continuity in supporting our clients. The benefit to you is clear: our auditors accompany and support the development of your company and provide you with objective feedback.

The route to the certificate



TUV USA ACADEMY

We offer training for the Quality Management Professional including awareness classes, transition training and auditor training for quality management schemes. Please contact the Academy at www.tuv-nord.com/us/en/academy/



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