CASE MANAGEMENT

Manage and track ICAC cases from start to finish, including triage, case assignment, tracking, IP addresses and everything else.

CASE ACTIONS

The heartbeat of the system. Record all Case Actions and Supplemental Reports in this module such as Interviews, Trash Pulls, Search Warrants, Informant Meetings, Surveillance, etc.

Within each Case Action, attach Persons, Vehicles, Locations, Images, and Notes. Nothing is ever lost!

COLLABORATION

Set and assign tasks and reminders related to ICAC cases, and utilize secure internal messaging across agencies and jurisdictions for full collaboration.

DECONFLICTION

Dealing with data across jurisdictions can lead to duplication or missed follow-up opportunities. Realtime deconfliction is designed to alert threat and protection agents when entities (People, Locations, IP Addresses, etc) are cross-tagged.

Case CC **Closed**™
Software

Case Closed Software™
ICAC Triage and Case Management

- Automatically process CyberTips to capture CSAM, screen names, IP addresses, complaint details, suspects, and locations into the CJIS Compliant Case Closed Software database.
- Manage investigations across organizations and multi-jurisdictional task forces.
- Manage case lifecycles from Tip to Prosecutions in one single app.

ICAC Units and Multi-Jurisdictional Task Forces receive hundreds and thousands of tips every single day. Tips usually come in the form of PDF files and other multimedia which must be manually reviewed prior to launching an investigation.

With each tip comes a host of perpetrator usernames, IP addresses, suspect information, ISP details, and so much more. To say the problem is overwhelming is an understatement.

Case Closed Software is designed specifically for investigation task forces and multi-jurisdictional investigations. The software incorporates the standard operating procedures of individual agencies, while furthering the overall investigation work.

"Case Closed Software allows our ICAC task force to efficiently triage NCMEC CyberTips and to control, direct, organize, review, and track our multi-agency investigations into child abuse and exploitation.

This software is a must-have for ICAC units!"

Commander G. Nugent
San Diego PD ICAC Task Force

Why Case Closed Software for ICAC Units?

Case Closed is not another generic investigation case management system.

The system is perfect for multi-jurisdiction ICAC investigation units and task forces. Case Closed provides functionality including entity de-confliction, task assignments, reporting, and workflow for task forces.

Quickly Triage CyberTips

Case Closed Software has patent-pending technology to auto-process NCMEC Cybertips. Understand the tip quickly to determine if it warrants investigation.

Automatic Deconfliction

Know immediately if a new Tip or Case matches one already in Case Closed. Match on usernames, IP addresses, suspect ID, and so on. Great for linking cases!

Unlock Bottlenecks

Affiliates without permissions to download a CyberTip can still access the relevant CSAM or CSAI in the uber secure cloud WITHOUT downloading.

Manage all Tip and Case Types

Case Closed Software is not restricted to NCMEC. Cases from any source can be accommodated and can be easily categorized as CSAM, Sextortion, and so on.

Truly Multi-Jurisdictional

Case Closed Software is designed for multi-jurisdictional task forces. Each unit can have their own rules, admins, and SOPS, and cases can be assigned locally.

Powerful Reporting

With Case Closed Software, ICAC managers can quickly run either standard or ad hoc reports to determine case load, case types, regions, arrests, seizures, and everything else! Reports are a breeze.

Additional Features

- Track Case Actions and Supplemental Reports
- Tips and Leads
- Special Operations
- Dossiers on People, Places, and other Entity Types
- Collaboration
- Reporting and Searching
- Work with Confidential Informants
- Perform Case Reviews
- Track Organized Groups
- Collaborate Internally or with Outside Agencies

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